



HARDHAT DIPLOMAT

Lesson 8: How to Effectively Communicate with My Contractors

What are my communication preferences? What are the preferred communications channels and appropriate times for correspondence for my contractor?

How can I show a healthy interest in my project? If I am uncertain or upset about how something is performed, or am frustrated by delays, how can I *constructively* approach the situation with my contractor?

What is my end-of-day clean-up expectation? (Is my expectation reasonable?) How can I communicate it to my contractors? What, if anything, can they leave on site, and where?

How might I want to celebrate milestones with the contractor and acknowledge progress? (ex: Cash tips at holiday time, meals, etc.)

How can I set personal or physical home boundaries, reinforce professional expectations if boundaries are not being followed, or create boundaries with/for household members?

What other effective communication tools can I use to ensure a successful renovation project?